

**Hours:** 37 hours per week  
**Contract:** Maternity Cover until 31-01-24  
**Salary:** £27,344 - £30,151 per annum  
**Location:** Broad Street West, Sheffield

The South Yorkshire Mayoral Combined Authority (SYMCA) brings together the local authorities of Barnsley, Doncaster, Rotherham and Sheffield and the private sector through the Local Enterprise Partnership (LEP). These bodies together serve the communities and businesses of South Yorkshire. From transport to housing, from business growth to skills, the SYMCA has a great story to tell. We have ambitions to deliver recovery and renewal for people, businesses, and places across South Yorkshire and this is an exciting time to join us.

We are seeking to appoint a self-motivated **Data Research Officer** to join our team, to support us in delivering our data research programme, which will help to shape an effective public transport network meeting the needs of the population across South Yorkshire. The role will join a team focused on analytics across all aspects of public transport; bus, light rail, rail as well as customer feedback and insight. The role will also involve supporting the high demand of qualitative and quantitative market research, including delivering insight into new markets and opportunities that is supporting business growth and monitoring customer satisfaction and improvement.

This is an exciting opportunity for candidates with data and analytical skills to have a real impact on the organisation. The postholder will work closely with internal and external stakeholders to deliver value from these activities to inform and improve institutional performance.

The ideal candidate will have knowledge and experience of using data collection forms and market research techniques along with experience of working with databases, using data capture tools, producing validation queries, tracking data and data entry. In addition, experience of manipulating data to deliver reports is required. Previous experience working within a public sector setting is desirable. As you will work closely, interactively and collaboratively with numerous stakeholders you will need excellent communication, interpersonal and team working skills, along with the ability to manage and meet deadlines.

In return, we offer a competitive salary, hybrid working, access to a Local Government Pension Scheme and the chance to be part of an organisation where you can really make a difference. Located in a vibrant city centre location, we are well-placed for transport links and encourage employees to take advantage of a range of benefits, including active travel facilities. We believe in a healthy work/life balance.

For further information, or to arrange an informal discussion about the role, please email [recruitment@southyorkshire-ca.gov.uk](mailto:recruitment@southyorkshire-ca.gov.uk)

### **How to apply**

Please email [recruitment@southyorkshire-ca.gov.uk](mailto:recruitment@southyorkshire-ca.gov.uk) to request an application pack or alternatively call our 24 hour recruitment line on 0114 2211 223

**Applications no later than:** 0900 on 9 January 2023

**Interviews will take place:** 19 & 20 January 2023

In your application, state how you meet the essential experience, knowledge and skills needed to fulfil the post, providing clear and real examples, briefly setting out your role within these and the outcome of your actions. Completed applications should be emailed to [recruitment@southyorkshire-ca.gov.uk](mailto:recruitment@southyorkshire-ca.gov.uk)

Discover more about the South Yorkshire Mayoral Combined Authority by visiting <https://southyorkshire-ca.gov.uk>