

Hours: 37 hours per week
Contract: Permanent
Salary: £48,990 - £52,592 (pay award pending)
Head office: Sheffield

The South Yorkshire Mayoral Combined Authority (SYMCA) brings together the local authorities of Barnsley, Doncaster, Rotherham and Sheffield and the private sector through the Local Enterprise Partnership (LEP). These bodies together serve the communities and businesses of South Yorkshire. From transport to housing, from business growth to skills, the SYMCA has a great story to tell and this is an exciting time to join us.

We are seeking to appoint a **Head of Public Transport Operations** who will have responsibility for overseeing the delivery of operational performance for the three modes of public transport in South Yorkshire: bus, tram and rail. In the role you will act as a key point of contact for bus, tram and rail in the day-to-day management of transport operations, ensuring that the public transport system is managed consistently by offering guidance and direction to the three team leads where support is required. The postholder will ensure that daily operations are managed consistently and commercial operators deliver their obligations with the needs of the passenger in mind whilst minimum performance levels are maintained.

In this role, you will be a confident communicator, both verbally and in writing, possessing strong influencing and negotiation skills with demonstrable experience of leading teams or functions through change to achieve overall goals. You are able to demonstrate an ability to work on your own initiative with flexibility and adaptability as well as being an excellent team player and being capable of working collaboratively. A key part of this role will be to proactively manage and facilitate changes in transport operations, processes and contracts arising from wider SYMCA strategic developments and decisions (e.g. National Bus Strategy, Light Rail Developments and regional Train programmes) are implemented and embedded in a timely and effective manner.

You will be adept at efficiently managing time and competing priorities. You will also have experience of contract management and working with highly confidential, sensitive, and contentious information. You will also have excellent personal and interpersonal skills (both verbal and written) and be able to engage with stakeholders including political representatives at all levels across the Mayoral Combined Authority.

In return, we offer a competitive salary, access to a Local Government Pension Scheme and the chance to be part of an organisation where you can really make a difference. Located in a vibrant city centre location, we are well-placed for transport links and encourage employees to take advantage of a range of benefits. We believe in a healthy work/life balance.

For further information, or to arrange an informal discussion about the role, please email recruitment@southyorkshire-ca.gov.uk

How to apply

Please apply online at [recruitment](#) or email recruitment@southyorkshire-ca.gov.uk to request an application pack or alternatively call our 24 hour recruitment line on 0114 2211 223

Applications no later than: 0900 Monday 21 November 2022

Interviews will take place: Monday 28 and Wednesday 30 November 2022

In your application, set out how you meet the essential experience, knowledge and skills needed to fulfil the post, providing clear and real examples, briefly setting out your role within these and the outcome of your actions. Completed applications should be emailed to recruitment@southyorkshire-ca.gov.uk

Discover more about the South Yorkshire Mayoral Combined Authority by visiting <https://southyorkshire-ca.gov.uk>