

Job Title	Rail Development Manager
Team	Rail Team
Reporting To	Director of Public Transport

About your role

To lead and manage the Rail team responsible for maximising the benefits of the regions Rail network through developing and co-ordinate activity across the South Yorkshire Mayoral Combined Authority (SYMCA) that will support the growth of rail use across the Region.

Why is your role important or how does it add value?

- Through overseeing the implementation of policies at local level across the South Yorkshire region
- Through working collaboratively with key stakeholders to ensure that the requirements are South Yorkshire are represented.
- You will support the in the continual improvement of the customer experience

What are the tasks or work areas you are responsible for?

- Proactively contribute to the major workstreams that will impact on the strategic position and future shape of rail provision in the north of England
- Provide input and influence into matters relating to rail franchises that connect South Yorkshire to the wider region and beyond through regular attendance at Transport for the North (TfN) and Rail North Partnership (RNP) meetings, ensuring that the strategic and operational interests of the SYMCA are clearly represented.
- Manage the Rail Team and budget in order to provide operational direction, support and accountability.
- Work in collaboration with Transport for the North and the Train Operating Companies to ensure delivery of Committed Obligations and gaining maximum benefit from these for rail users in South Yorkshire, identifying opportunities to benefit from further funding streams and managing underperformance where identified.
- Support the implementation of strategies in conjunction with internal and external stakeholders that support the integration of rail with other modes in line with the refreshed SYMCA South Yorkshire Mayoral Combined Authority Transport Strategy which in turn support Northern Powerhouse Rail (NPR) Sheffield Station Master planning and HS2.
- Ensure that the Station Facilities Operators deliver against the requirements of the agreements in place in order to maximise the customer experience and improve overall station facilities.

<ul style="list-style-type: none"> Proactively develop and contribute responses to future consultations on the rail network and forthcoming franchises
<ul style="list-style-type: none"> Manage the review process of timetables in order to ensure compliance with Train Service Requirements as laid out in the franchise agreement
<ul style="list-style-type: none"> Oversee the implementation and delivery of local policies and projects as appropriate including station improvements through working collaboratively with other internal and external stakeholder, acting as project sponsor where appropriate.
<ul style="list-style-type: none"> Collaborative working with other members of the Section's Management Team, within the Director of Public Transport's team as well as with other Departments within and outside SYMCA and Local Authorities
<ul style="list-style-type: none"> Develop and maintain relationships with internal customers, partners and other external organisations including exploring new ways of working more effectively in partnership
<ul style="list-style-type: none"> Where deemed appropriate, oversee the transfer of SYMCA rail assets to the rail industry and ensure that at stations where there are joint assets, that roles are clearly defined and documented.
<ul style="list-style-type: none"> Undertake the management of projects to improve the quality, service delivery and integration of the rail network, with a particular focus on improving the customer's experience and increasing patronage and trip making.
<ul style="list-style-type: none"> Undertake any other duties commensurate with the role as requested by management

About You

What kind of **behaviours** are important?

Ambition	Does not give in easily, prepared to stick at things to get something finished - persistent
	A consistent and persistent focus on what matters most for delivery
Innovative	Urgency in identifying problems and finding imaginative ways to solve them – avoiding added bureaucracy or unnecessary work
	Willing to be challenged by colleagues – and to bring constructive challenge and support
Integrity	Organised and structured in how they work, demonstrating good personal time management
	Able to balance conflicting demands on their time, prioritises their workload well
Collaborative	Open minded to the ideas, contribution or comments from colleagues, does not dismiss what others have to say
	Willingly adapts their style to suit different situations
Flexible	Moves quickly to get things done, invests additional effort if needed to meet a deadline or a goal
	Open minded and receptive to new ideas and suggestions, acknowledges the benefit of change even if they have personal concerns
Impact	Understands the purpose of the organisation, knows the vision and the strategic intention of the organisation

	Sees opportunities to make processes or how they work better, speaks up and shares their ideas
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What qualifications or wider knowledge do you need?		
Professionally qualified, preferably a Degree or equivalent in relevant field or equivalent level of professional experience	E	A
Good knowledge of the light and heavy rail industry	E	A/I
Good knowledge of the regional rail network	D	I
Awareness of relevant legislation and its application	E	I
Professional sector knowledge – <i>Uses experience as a practitioner to make policy</i>	E	A

What previous experience is needed?		
Substantive previous experience in a similar management role, including managing a team of professional officers and/or multiple stakeholders	E	A/I
Previous experience in the management, operation or coordination of light and/or heavy rail franchise contracts	E	A/I
Previous experience in overseeing the management of assets	E	A/I
Previous experience of handling of rail related highways matters	D	A/I
Successful experience of leadership of matrix teams of professionals and multi-disciplinary teams with demonstrable evidence of improved performance.	E	I

What skills should you have?		
Excellent verbal, presentation, and written communications skills – in particular the development and articulation of concise clear reasoning and recommendations. Particularly the ability to cut through complexity to give advice.	E	I
Ability to work at senior levels within an organisation and partnerships, sometimes in areas of tension and conflict with evidence of sound judgement and an ability to anticipate and plan for future developments and options	E	A/I
Strong analytical skills and numeracy skills	E	I
Strong organisation and time management skills with the ability to work under pressure	E	I
The ability to understand complexity and give accurate concise advice to decision makers and more senior colleagues	E	I
Self-motivated and able to use own initiative to complete tasks under minimal supervision	E	I
Good organisation and time management skills with the ability to work under pressure, prioritising workloads, and work under own initiative to ensure deadlines are met.	E	I
Ability to adopt an effective approach to problem-solving, adapting to changes in circumstances or information.	E	A/I